

Bouncy Castle Terms & Conditions - MJS Entertainment

The bouncy castle will only be setup in a clean environment.

The bouncy castle will not be setup if there is excessive pet fouling or dangerous obstructions.

Our 12ft x 12ft bouncy castle MUST fit in the required space of 22ft x 16ft to comply with safety regulations as you need to allow a minimum of 5 feet at the front and rear of the bouncy castle and 2 feet either side. This is to allow access and room the blower at the rear.

The hirer agrees to ensure the environment is safe and the required space is available you will lose your fee if not.

The booking fee is non refundable unless the weather is deemed unsafe to deploy equipment. If you would like to cancel the booking due to pending bad weather, an alternative date can be arranged with MJS Entertainment.

The equipment has both an age and height limit please ensure that these restrictions are adhered to. Adult supervision is required at ALL TIMES whilst the equipment is in use and is your responsibility.

Please insure ALL shoes, jewellery, earrings, sunglasses, watches or anything sharp that can damage the bouncy castle is removed. (A £200 repair charge will be due if damaged).

No silly string, face paint or pens are allowed on the bouncy castle as this could damage the paint work. (A £100 repair charge will be due if damaged).

No smoking on or near the equipment (this includes BBQ's).

No hanging or climbing on the side walls or on top of the bouncy castle as this can be extremely dangerous.

No food or drinks to be eaten on the bouncy castle.

If the equipment is dirty on collection a cleaning charge of £100 will be due.

Do not allow more than the safe number of people to use the bouncy castle at any one time.

Somersaults, acrobatics, colliding, pushing is strictly forbidden.

Pets are not allowed on the bouncy castle.

No one with any pre-medical conditions is to use the equipment e.g. neck injury, healing bones, blood pressure, heart conditions.

The bouncy castle should not be used if it becomes wet for whatever reason.

in the event of heavy rain whilst the equipment is in use, it must remain inflated and electrical equipment must be covered.

If the blower stops working, ensure that no body uses it and inform MJS Entertainment immediately.

MJS Entertainment will not be held accountable for any damage to your property whilst gaining access to erect the bouncy castle. It is important that the hirer ensures that there is clear and safe access. MJS Entertainment can refuse to deliver if access is not safe.

MJS Entertainment will not be held accountable if they are not advised of any underground piping that could be damaged when stakes/securing pegs are hammered into the ground.

In order to deliver and pick up the equipment within our 25min allotted time slot the hirer must ensure:

- **Clear access outside their property.**
- **Distance between our delivery vehicle and location is less than 20meters.**
- **Access to the garden or hall is clear and wide enough for the equipment (2.5 meters width).**
- **The location is clear of garden equipment, trampolines, pet mess ect.**
- **Washing lines are taken down.**
- **Overhanging tree branches are cut and the grass has been mowed**

We have the right to refuse bouncy castle delivery if we deem that the location/environment does not meet the acceptable standards.